Corporate Profile

www.itc.sa
920000788
Focusing in Your Business

Technology that speaks your language

Welcome to solutions that go beyond technology, powered by a dedicated team of specialists who believe that success depends on making your business ... their business.
ITC Differentiated Value

1) Part of one of the Biggest Private Saudi Business Empire (MAWARID Group).

2) Licenses as DSP, ISP & VSAT and owns a fully independent infrastructure and footprint coverage of whole KSA.

3) 17,000 km of fiber optic infrastructure in 10 fully redundant metro rings.

4) Top-of-the-line SDH and DWDM technologies for extremely fast data transfers.

5) 6 geographically diversified carrier-grade Datacenters (Tier III certified).

6) Fully redundant 10Gbps backbone infrastructure.

7) International Regional Reach: Direct access to Submarine Cable Systems – Two diverse cable landing stations West and East of KSA access to other cable systems FEA, EIG, SWM4, GBI TEN, IMEWE Global Coverage to all continents.

8) 7 international boarder gateways (terrestrial) located in Jeddah, Khobar, UAE, Bahrain, Qatar, Jordan and UK.

9) IPLC + GMPLS Coverage: ITC’s own – with 10 international POPs.

10) ISO Certified: Quality Management (ISO 9001), ISMS (ISO 27001) and IT Service Management (ISO 20000-1).

11) Trusted by top Saudi companies and prestigious governmental and multinationals entities.
Connecting Saudi Arabia to Europe, Asia and America through submarine cables
ITC Services Domains

Telecom Services
- National Data Connectivity.
- International Data Connectivity.
- Internet Services.
- VSAT Services.

Cloud Services
- Infrastructure as a Service.
- Platform as a Service.
- Software as a Service.
- Security Services.
- Disaster Recovery as a Service.

Managed Services
- Managed Cloud.
- Colocation.
- Business Continuity.
- Managed Networking.
- Managed Security.
- Managed IT infrastructure.

Professional Services
- Cloud Migration Service.
- Consultation Service.
- Datacenters Deployment.
- Outsourcing.
Supportive Diversified Media Access
Supportive Diversified Media Access

SCPC (Dedicated) & TDMA (Shared) Technologies
Data Centers

- Riyadh 3x Data Centers
  - Jeddah 2x Data Centers
  - Khobar 1x Data Center

- Highly available, reliable and redundant connections to the ITC core network, supported by fully redundant 10Gbps backbone infrastructure.

- Two ITC Data Centers co-located with the cable landing stations connecting the ITC network to the FLAG Falcon cable.

- Open standards-based infrastructure, allowing companies to utilize and share network resources better, improve business continuity and lower the cost of ownership for network bandwidth.

Certifications:
- IT Service Management System. (ISO/IEC 20000-1:2001)
- Tier III (Design)
# ITC Products by Verticals

## Banking and Finance
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- Colocation Service
- Storage Fiber Sync
- Cloud Services
- Managed Services
- International Private Leased Circuit (IPLC)
- Transmission Leased Line (TLL)

## Oil and Gas
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- Colocation Service
- Cloud Services
- Managed Services
- International Private Leased Circuit (IPLC)
- Transmission Leased Line (TLL)

## Health Care
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Dedicated Internet
- International Private Leased Circuit (IPLC)
- Cloud Services
- Managed Services

## Real Estate/ Gated Communities
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- International Private Leased Circuit (IPLC)
- Residential Products
- Cloud Services

## Telecom/ ISPs
- Global MPLS Layer3 VPN
- Global Ethernet Layer2 VPN
- Business Dedicated Internet
- International Private Leased Circuit (IPLC)
- Transmission Leased Line (TLL)
- IP-Transit
- Cross Connect
- Managed Services

## Education
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- International Private Leased Circuit (IPLC)
- Cloud Services
- Business Broadband Internet
- Managed Services
## ITC Products by Business Segments

### Enterprises
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- Business Broadband Internet
- International Private Leased Circuit (IPLC)
- VSAT (Satellite Services)
- Cloud Services
- Managed Services

### Government
- MPLS Layer 3 VPN
- Ethernet Layer 2 VPN
- Business Dedicated Internet
- Anti-DDOS
- Colocation Service
- Managed Router Service
- VSAT
- Transmission Leased Line (TLL)

### SMEs
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- Business Dedicated Internet
- Business Broadband Internet
- Cloud Services

### SOHO
- Residential Products
- Business Broadband Internet
- Business Dedicated Internet
- Cloud Services
ITC Business Partners

Strategic

Connectivity

Network & Systems
Meet some of our clients (Colocation)
Meet some of our clients (Financials Sector)
Meet some of our clients (Government Sector)
Meet some of our clients (Corporate Sector)
Meet some of our clients (Telecom Sector)
ITC Network Operations Center (NOC)

Ensuring 99.99% network availability

✓ The nerve center of our operations
✓ Highly qualified, highly trained service professionals providing a level of 24/7 support widely admired in the industry
✓ Maintains network security
✓ Spots and corrects problems even before they happen
Service Level Agreement

ITC was the 1st service provider in the Kingdom to offer SLA with full commitment about the following:

- Competitive network / sites availability
- Guaranteed network throughput & packet loss
- Guaranteed international latency
- ITC support program, Problem resolution & Escalation matrix
- Maximum Time to FIX (MTTF) per problem severity
- Rebates
On call 24x7x365

✓ A powerful round-the-clock single point-of-contact for all ITC customers
✓ Equipped with the latest tools to manage customer relationships
✓ Highly qualified, highly trained service professionals
✓ Complete commercial and technical support on the spot
✓ Access multi-channel support:
  • Web-based trouble ticketing
  • Email/telephone support
  • Organized knowledge base with structured, downloadable help documents
  • ITC community forums
Thank you…