Corporate Profile

ITC, the ICT company

www.itc.sa
+966 920000788
Focusing in Your Business

Finally

**technology that speaks your language**

Welcome to solutions that go beyond technology, powered by a dedicated team of specialists who believe that success depends on making your business ... their business.
ITC Differentiated Value

1. Part of one of the Biggest Private Saudi Business Empire (MAWARID Group).
2. +10 Years of sustainable growth and stability.
3. Fully independent infrastructure and footprint coverage of whole KSA.
4. 17,000 km of fiber optic infrastructure in 10 fully redundant metro rings.
5. Top-of-the-line SDH and DWDM technologies for extremely fast data transfers.
6. 6 geographically diversified carrier-grade Datacenters (Tier III certified).
7. Fully redundant 10Gbps backbone infrastructure.
8. 7 international border carrier gateways (terrestrial) located in Jeddah, Khobar, UAE, Bahrain, Qatar, Jordan and UK.
9. 2 diverse cable landing stations west and east of KSA.
10. 9 POPs located in several cities around the world.
12. Licenses as DSP, ISP & VSAT.
13. Trusted by top Saudi companies and prestigious governmental and multinationals entities.
Connecting Saudi Arabia to Europe, Asia and America through submarine cables
Supportive Diversified Media Access
Supportive Diversified Media Access

SCPC (Dedicated) & TDMA (Shared) Technologies
Data Centers

- **Riyadh 3x Data Centers**
- **Jeddah 2x Data Centers**
- **Khobar 1x Data Center**

- Highly available, reliable and redundant connections to the ITC core network, supported by fully redundant 10Gbps backbone infrastructure.

- Two ITC Data Centers co-located with the cable landing stations connecting the ITC network to the FLAG Falcon cable.

- Open standards-based infrastructure, allowing companies to utilize and share network resources better, improve business continuity and lower the cost of ownership for network bandwidth.

Certifications:

- IT Service Management System. (ISO/IEC 20000-1:2001)
- Tier III (Design)
ITC Products Portfolio

ITC Product Lines

Business

- National Connectivity
  - Ethernet Layer2 VPN
  - MPLS Layer3 VPN
  - Storage Fiber Sync
  - Transmission Leased line (TLL)
- Internet Services
  - Business Dedicated Internet (BDI)
  - Business Broadband Internet (BBI)
- International Data Connectivity
  - Global Ethernet Layer2 VPN
  - Global MPLS Layer3 VPN
- VSAT
  - SATCOM C
  - SATCOM I
  - I Sat
- Managed Services
  - Managed Router
  - Managed Firewall
  - MPLS Over VSAT (L2,L3)
- Cloud Services
  - Infrastructure As a Service
    - Colocation Services
  - Managed Services
    - Business Continuity
  - Security Services
    - Virtual Private Server
    - Disaster Recovery
  - Software As a Service
    - Backup as a Service
    - Secure Email Gateway
    - Anti-DDoS

Wholesale

- Global Ethernet Layer2 VPN
- Global MPLS Layer3 VPN
- International Private Leased Circuit (IPLC)
- Transmission Leased Line (TLL)
- IP-Transit
- Satellite Allocated Capacity
- VAS

Residential

- Zoom Fiber
- Zoom WiMax
- Zoom Compound
- Zoom SAT
- Zoom SAT Plus
- Sat Net
# ITC Products by Verticals

<table>
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<tr>
<th>Vertical</th>
<th>Products</th>
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<tbody>
<tr>
<td><strong>Banking and Finance</strong></td>
<td>- MPLS Layer3 VPN&lt;br&gt;- Ethernet Layer2 VPN&lt;br&gt;- Business Dedicated Internet&lt;br&gt;- Colocation Service&lt;br&gt;- Storage Fiber Sync&lt;br&gt;- Cloud Services&lt;br&gt;- Managed Services&lt;br&gt;- International Private Leased Circuit (IPLC)&lt;br&gt;- Transmission Leased Line (TLL)</td>
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<tr>
<td><strong>Oil and Gas</strong></td>
<td>- MPLS Layer3 VPN&lt;br&gt;- Ethernet Layer2 VPN&lt;br&gt;- Business Dedicated Internet&lt;br&gt;- Colocation Service&lt;br&gt;- VSAT&lt;br&gt;- International Private Leased Circuit (IPLC)</td>
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<tr>
<td><strong>Health Care</strong></td>
<td>- MPLS Layer3 VPN&lt;br&gt;- Ethernet Layer2 VPN&lt;br&gt;- Dedicated Internet&lt;br&gt;- Colocation Service&lt;br&gt;- International Private Leased Circuit (IPLC)</td>
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<tr>
<td><strong>Real Estate/Gated Communities</strong></td>
<td>- MPLS Layer3 VPN&lt;br&gt;- Ethernet Layer2 VPN&lt;br&gt;- Dedicated Internet&lt;br&gt;- International Private Leased Circuit (IPLC)</td>
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<tr>
<td><strong>Telecom/ ISPs</strong></td>
<td>- Global MPLS Layer3 VPN&lt;br&gt;- Global Ethernet Layer2 VPN&lt;br&gt;- International Private Leased Circuit (IPLC)&lt;br&gt;- Transmission Leased Line (TLL)&lt;br&gt;- IP-Transit&lt;br&gt;- Business Broadband Internet&lt;br&gt;- Cross Connect&lt;br&gt;- Managed Services</td>
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<tr>
<td><strong>Education</strong></td>
<td>- MPLS Layer3 VPN&lt;br&gt;- Ethernet Layer2 VPN&lt;br&gt;- Business Dedicated Internet&lt;br&gt;- International Private Leased Circuit (IPLC)&lt;br&gt;- Cloud Services&lt;br&gt;- Managed Services</td>
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## ITC Products by Business Segments

### Enterprises
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- Business Broadband Internet
- International Private Leased Circuit (IPLC)
- VSAT (Satellite Services)
- Cloud Services
- Managed Services

### Government
- MPLS Layer 3 VPN
- Ethernet Layer 2 VPN
- Business Dedicated Internet
- Anti-DDOS
- Colocation Service
- Managed Router Service
- VSAT
- Transmission Leased Line (TLL)

### SMEs
- MPLS Layer3 VPN
- Ethernet Layer2 VPN
- Business Dedicated Internet
- Business Broadband Internet
- Managed Router Service
- Business Dedicated Internet
- Cloud Services

### SOHO
- Residential Products
- Business Broadband Internet
- Business Dedicated Internet
- Cloud Services
Saudi Executive Cloud

- Virtual Private Server
- Backup as a Service (BaaS)
- Virtual Firewall
- Secure Email Gateway
- Hosted MS Exchange
- Web Security
- Web Hosting

www.execloud.net
ITC Business Partners

Strategic

Connectivity

Network & Systems

PCCW
Mawarid Group
OSN
Zajil Telecom

RELIANCE
Anil Dhirubhai Ambani Group
etisalat
Level(3) Communications

Redline Communications
NEC
Cisco
HP
Sun Microsystems
Oracle
Meet some of our clients (Colocation)
Meet some of our clients (Financials Sector)
Meet some of our clients **(Government Sector)**

- KAUST
- Saudi Aramco General Investment Authority
- KACST
- Ministry of Finance
- The National Guard
- Capital Market Authority
- Communications and Information Technology Commission
- Ministry of Petroleum and Minerals
- Foreign Investment Authority

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INTEGRATED TELECOM

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Meet some of our clients (Telecom Sector)
Meet some of our clients (Corporate Sector)
ITC Network Operations Center (NOC)

Ensuring 99.99% network availability

- The nerve center of our operations
- Highly qualified, highly trained service professionals providing a level of 24/7 support widely admired in the industry
- Maintains network security
- Spots and corrects problems even before they happen
Service Level Agreement

ITC was the 1st service provider in the Kingdom to offer SLA with full commitment about the following:

- Competitive network / sites availability
- Guaranteed network throughput & packet loss
- Guaranteed international latency
- ITC support program, Problem resolution & Escalation matrix
- Maximum Time to FIX (MTTF) per problem severity
- Rebates
On call 24x7x365

- A powerful round-the-clock single point-of-contact for all ITC customers
- Equipped with the latest tools to manage customer relationships
- Highly qualified, highly trained service professionals
- Complete commercial and technical support on the spot
- Access multi-channel support:
  - Web-based trouble ticketing
  - Email/telephone support
  - Organized knowledge base with structured, downloadable help documents
  - ITC community forums
Thank You